



EDUCATION POLICIES

(Updated January 2024)

HEALTH & WELLNESS

Saratoga Arts follows CDC and OCFS guidelines for educational facilities. While masks are now optional at educational facilities, we encourage all guests and students to take precautions to keep everyone as safe as possible, such as staying home if you are not feeling well.

REGISTRATION AND PAYMENT

Payment for classes, workshops, and camps are due at time of registration. Please reach out to Saratoga Arts directly should you require a payment plan or alternative arrangements due to financial need.

CANCELLATION POLICY

Cancellations must occur in writing or via email to education@saratoga-arts.org. Our cancellation schedule is as follows:

Adults Classes & Workshops

8 or More Days-Cancellations that occur between 8 or more calendar days before the start of an adult class or workshop will result in a full refund. Or credit can be issued on the account of the registrant for future use with Saratoga Arts.

7 Days or less-No refunds will be given to any cancellations received 7 days or less prior to the start of an adult class or workshop. Credit can be issued on the account of the registrant for future use with Saratoga Arts.

Kids Camp Weeks & Teen Workshops

15 or More Days-Cancellations that occur between 15 or more calendar days before the start of a Kids Camp week or Teen Workshop will result in a full refund. Or credit can be issued on the account of the registrant for future use with Saratoga Arts.

14 Days or less-No refunds will be given to any cancellations received 14 days or less prior to the start of Kids Camp Week or Teen Workshops. Credit can be issued on the account of the registrant for future use with Saratoga Arts.

Illness

Saratoga Arts cannot refund any cancellations due to illness 7 days or less.



CANCELLED OR POSTPONED CLASSES

Saratoga Arts may cancel or postpone classes for any reason including, but not limited to inclement weather. Saratoga Arts will provide reasonable notification to contact registrants via email and/or text and phone call.

Saratoga Arts will generally cancel, delay or reschedule educational programming based on Saratoga Springs City School District (<https://www.saratogaschools.org/>). Saratoga Arts will post about closures and delays on our website (saratoga-arts.org)

Adults Classes & Teen Workshops

Saratoga Arts will make best efforts to reschedule or postpone adult classes and workshops rather than cancel. Typically, make-up classes will be added onto the end of a given session. If make-up classes cannot occur at the end of a given session or in the case of one-session classes, Saratoga Arts will reschedule the session at a later date whenever possible.

In the case where a make-up session cannot be rescheduled, a credit will be added to the registrant's account. Saratoga Arts will not issue refunds for classes that have been rescheduled with notice to all registrants.

Kids Camps

Kids Camps cannot be rescheduled or postponed. Should a camp week be cancelled, a credit will be added to the registrant's account.